March 2018

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Demanding real value from your training dollar

If I were a training provider whose courses and materials were tired and not delivering results, I'd be worried after last Friday's day-long WorkSafe forum in Palmerston North on extractives training and supervision.

Over 120 extractive sector managers, supervisors, workers and trainers attended the forum and such was the success of the day that I am strongly encouraging WorkSafe to run a similar session in the South Island.

The message to employers was to seek good trainers and insist on programmes that work for your business and your staff, you can read about it in more detail below.

MinEx is committed to supporting good, fit for purpose training. I'm working with WorkSafe, IOQ and AQA hoping to confirm a string of workshops from the Far North to deep South over coming months where we can assist small

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operators in managing health and safety, including training and other matters.

Meantime, this Train Brain includes details of what training is available over coming months.

Please also note my comments that follow about how WorkSafe now seems to be cracking down on those quarries and mines that have continued to ignore health and safety requirements. We've been warning for a long time that this was coming. I'm still available if you are a small operator and actually want to start getting in front of these issues.

Enjoy your Easter break and stay safe, at work and play.

Wayne Scott
CEO - MinEx
wayne@minex.org.nz

Lessons from the training and supervision forum

At last week's training and supervision forum in Palmerston North almost every speaker said quarry and mining companies should be demanding that the training they are paying for is actually delivering the results that are sought.



Alternative means of training delivery also need to be considered to ensure learners are in fact learning and not just sitting through a day to get a "tick in the box".

The most detailed comments came from IOQ Australia's CEO Paul Sutton who said companies had to get into the driver's seat on training, right from knowing if the trainer is in sound business shape (IOQA lost a bundle itself when a major provider collapsed) - through to ensuring their workers were getting customised, relevant content, rather than just photocopies of an old workbook.



After training was complete, he said employers need to ask their staff what three things they had learned that could be applied on site.

Paul's comments were echoed by other speakers including Rona Buckley from Challenge Training who specializes in working with adult learners. Rona says she's never met a dumb one; it's how a tutor approaches an adult, many of whom are fearful about being able to pass something in which they often have much technical competence but perhaps not high literacy.

WorkSafe extractives inspector Charlene Donald, who did a great job chairing the forum gave three examples of workers who had struggled due to a lack of literacy. One had to finish early

to go to the bank on a Friday for counter help because he couldn't read a bankslip; another couldn't read his children a night-time story; and then there was the worker who couldn't read, got assistance, and was now running their own business. Charlene said many extractives businesses had people like this and supporting them with literacy programmes could make a huge difference in your workplace and in their lives.



There were a lot of take home lessons from the forum, and we are strongly encouraging WorkSafe to run a similar forum in the South Island.



Improve your chances of passing your Oral
CoC exam - get yourself a mentor!

<u>Contact MinEx</u>

WorkSafe starting to enforce the law

Almost every day now I am getting a phone call from a quarry site which has had a visit from WorkSafe.

It seems WorkSafe is now getting serious about enforcing the requirements introduced under the Health and Safety at Work Act. That legislation took effect on 4 April 2016 - two years ago - so it's not as if there's not been time to comply.

MinEx has been saying for many months that WorkSafe will get serious about enforcement - most recently with a media release in January with the AQA saying rogue operators presented the most risk to the extractive sector and will be among those targeted. Well it's happening. The operations calling MinEx are being told to shape up

or shut down.

In many cases these operators have turned a blind eye to the first visit and advice from WorkSafe and are now facing short time frames to get the operation up to scratch and a CoC holder on board. Every site must have a CoC holder. And a CoC is not a qualification you can just apply for one week and have the next.

If your operation hasn't been visited by WorkSafe yet - it's just a matter of time.

If you want help, MinEx can assist - but only if you want to improve your approach to health and safety from the perspective that this will help mean you and your staff go home safe every day; if you just want to get past a WorkSafe inspection notice, frankly you may need to reassess what is important to you and your business.

WorkSafe reconsiders ruling on mentors

Hat's off to to the Board of Examiners for reconsidering their position on whether BoE panel members can mentor oral exam candidates.

The Board has now provided clarification to panel members which means our MinEx mentors are still available to help you as you study for your CoC exams. Of course the mentors need to stick within the boundaries of what is appropriate and will, for example, exclude themselves from sitting on a panel



where someone they have mentored is being assessed - but that was always a given.

Good on you WorkSafe. <u>MinEx has mentors</u> right around the country willing to help you increase your chance of passing your oral exam.

If you would like to be put in touch with a mentor, get in touch with us.

Conferences loom

Winter is the conference season, so here's the links to three important events on in coming months.

The inaugural Minerals Forum is taking place in Queenstown on May 29 & 30.
 Register here



The *QuarryNZ Conference* is on in Hamilton from July 18-20. Registrations are open

 The Safeguard National Health and Safety Conference 2018 is on at Skycity Auckland on May 30,31.
 Register here

You can earn CPD hours at conferences, and at AGMs held at conferences - check out all the details here



Upgrade your CoC with Mines Rescue

If you would like to upgrade your CoC to a higher level, talk to Mines Rescue. From B to A Grade, A Grade to First Class Mine Manager, or you can add on specialist CoCs like Ventilation or Mechanical and Electrical if you have a trade background.



In many cases the upgrade from B Grade to A grade is only a small number of units.

Mines Rescue Training opportunities range from distance options, assessment only options if you have the experience and knowledge, and small group training. For more information contact <u>Colin McDonnell</u> or call (03) 7627828.

Mines Rescue courses

See the schedules below for complete lists.

Prep for CoC Oral Exams

Christchurch - 26 April

Greymouth - 9 April

If you are in a provincial area and unable to get a prep course before your oral exam, contact Mines Rescue for distance options

Legislation - US 28742

Greymouth - 10 & 11 April

Christchurch 24 & 25 April

Water and Consents - US 21153, 21155, 21156

Greymouth - May

Christchurch - June

Risk Management - US 26856

Auckland - 10 April

Incident Investigation - US 16686

Auckland - 8 May

Safety Units - US 2401, 3271 & 8922

You will be assessed individually for these units at your work site

Plant Maintenance - US US 22903, 22904 &22905

Available as either distance learning or RPL/RCC depending on your experience and knowledge.

Mining Legislation Advanced - US 7142

Auckland - June 2018

North Island Schedule

South Island Schedule

SSE Schedule

Mechanical/Electectrical Superintendent Schedule

For more details visit their new website, email Colin McDonnell or call (03) 7627828.

MITO mining and quarrying training



Visit the MITO website for details on qualifications and courses you can do through MITO, or download the fact sheet for more information.

Courses coming up include:

Incident Investigation - US 16686

Auckland - 19 July

Risk Assessment - US 28983

Auckland - 24 May

Human Factors - US 26855

Dunedin - 5 June

Safety Critical Explosives Knowledge - US 17694 & 21152

Dunedin 8 May

See the <u>full schedule here.</u> Contact MITO on 0800 88 21 21 to enrol.

IOQNZ Webinars and Seminars

Here are the webinars IOQNZ have planned over the next few months. A great variety of topics from some very knowledgeable presenters.

Webinars

Roads, Vehicles and Stockpiles - April 6
Introduction to Safety Management Systems - April 9
Communication and Consultation - April 13
Alkali Aggregate Response - April 16
Environmental Management - April 20
Effective Risk Management - April 23
Geology and Geological Processes - May 4
Guarding and Plant Isolation - May 14
Management Fundamentals - May 18
Manufactured Sand - May 21
Management Skills - May 25
Operational Planning - June 1

See details of the webinars here.

Seminars

And watch this space! IOQ NZ have just announced their 2018 seminars.

Emergency Management - May

Effective Leadership for Quarry managers and Supervisors - September

Specific details on locations and dates will be advised shortly.

For more information contact Petrina Torstonson

Tai Poutini Courses

Tai Poutini Polytechnic propose to run the National Certificate in Extractive Industries (Mining Administration Surface Extraction A Grade) Level 5 programmes in:
Greymouth, Gore and Hamilton.



And,

The National Certificate in Extractive Industries (Mining Administration Surface Extraction B Grade) Level 5 programmes in: Gore, Greymouth, Palmerston North and Hamilton.

2018 students may be eligible for free fees, for more information visit http://www.tpp.ac.nz/student-info/fees-free/fees-free-2018/

Enrolments are now open!

A full schedule of dates can be found <u>here</u> or contact Nicole Scalmer on 03 769 9645 or <u>nicoles@tpp.ac.nz</u>

Keep a note of your CPD hours in an online register. <u>Download one here</u> or check out the <u>online register</u>



ACT Safety Courses

ACT Safety run A & B Grade, CPD and Oral Exam courses all over New Zealand.

Here are the CoC courses scheduled over the next few months.



For A Grade and B Grade courses, see the schedules below.

COC CPD Courses

Explosives - Unit Standard 17694 & 21152

Dunedin - 8-9 May

Oral Exam Preparation

Auckland - 28 June

Operating & Safety/Leadership/Emergency Management/Legislation - 16hrs CPD

Auckland - 2 days 18 & 19 June

Risk Management - Unit Standard 28983

Dunedin - 14-15 May

Auckland - 29-30 May

Operating & Safety/Legislation - 16hrs CPD

Dunedin - 2 days 7 May & 7 June

Human Factors - Unit Standard 26855

Dunedin - 5-6 June

Incident Investigation - Unit Standards 16686

Auckland - 16-17 May

Check it out on the <u>ACT Safety website</u> or download the <u>A Grade schedule</u>, <u>B Grade</u> Schedule or CPD and oral exam schedule

For more information, contact Dianne Leaming on 09 270 9592 or dianne@actsafety.co.nz

Dr Megan Woods at Minerals Forum





The New Zealand Minerals Forum is on in Queenstown on May 29-30, 2018.

It attracts high-level attendance from mining companies, government regulators and agencies, the investment community and service companies.

The new Minister for Energy and Resources, Dr Megan Woods will give her first speech to the sector.

The forum will include New Zealand mineral investment opportunities, regulatory roadmap guidance and a focus on local government, environmental compliance and showcasing of best practice in New Zealand.

You will be able to add CDP hours for attending. Register here.

View the full programme details



If you know of anyone who would like to receive the Train Brain email office@minex.org.nz and we'll help keep their training on track

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